

Reasons to choose 10ZiG as your VDI endpoint solution

10ZiG prides itself in being one of the only companies whose sole focus is in Thin and Zero Clients for virtual desktops. This focus allows for a truly unique level of personal service and customization that is a rare find in the industry. With over 15 years of experience and long-standing partnerships with VMware, Citrix, Microsoft and many more, 10ZiG offers the widest array of VDI endpoints to support the largest of organizations with any end-user requirement. 10ZiG exceeds the competition in its hardware, software, free centralized management, U.S.-based support, a fast moving R&D team, and an industry-leading product warranty.



- ✔ **Hardware:** 10ZiG offers a wide range of hardware, from dual to quad screen supported Thin and Zero Clients. Our endpoints come equipped with industry-leading Intel or AMD dual or quad core processors, allowing for an unparalleled performance quality. DisplayPorts, HDMI, DVI, PoE, Gigabit Ethernet, Fiber (SFP Ready) and dual band wireless are just a few of the options that come with 10ZiG Thin and Zero Clients. VESA mounting brackets are also optional to allow for easy storage and more workspace for the end-user.
- ✔ **Software:** 10ZiG supports all leading operating systems including NOS™ (Zero), PeakOS™ (Linux), and Windows Embedded 7 and 8, and Windows 10 IoT. 10ZiG Thin and Zero Clients also support all major VDI brokers and the latest protocols, including VMware Blast Extreme and PCoIP, Citrix XenApp and XenDesktop with HDX certifications, Microsoft RDS, Parallels RAS, and a variety of published and locally installed applications such as Mozilla Firefox, Google Chrome, IE browsers, Amazon WorkSpaces, and is Imprivata® OneSign certified. The Imprivata® OneSign certification allows for lightning fast and highly secure access to clinical and administrative applications, streamlining workflow by negating the need to repeatedly sign-in across multiple 10ZiG endpoints.



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- ✔ **Free Centralized Management:** The 10ZiG Manager is included completely free of charge with no user or device limit, unlike competitors that charge a license fee and ongoing support costs. The 10ZiG Manager provides centralized ways for automatic configuration, management via Cloud, LAN or WAN, scheduling of tasks, shadowing, and even reporting from all 10ZiG PeakOS™ (Linux) and Windows based Thin and NOS™ (Zero) Client devices for traditional managed networks.



Always free with no user or device limit.

- ✔ **Support:** With U.S.-based tech support and a toll free number leading to an English speaking Thin or Zero Client expert in your local area, 10ZiG exceeds pre and post sale support expectations. With competitors too busy supporting thousands of product lines, the time to get help or answers becomes lengthy and frustrating. At 10ZiG, 85% of our calls are answered within 15 seconds or less. Additionally, 10ZiG offers Windows customization, image pre-loading, custom development, and plenty more, providing an unmatched level of personalized service. Support and firmware is also available for the life of the product; a truly valuable benefit you'll never find anywhere else.
- ✔ **Development:** By utilizing industry standard Clients and protocols, 10ZiG is able to quickly turnaround updates and provide customers with quick releases of new versions, like those of VMware Horizon or Citrix Receiver. Other companies focus less on informing their customers of such updates, and can result in taking months to relay this information, causing missed deployment deadlines or being stuck in an old VDI environment. Along with a quick delivery of these updates, 10ZiG closely follows the release roadmap of leading VDI providers, and can deliver such features like Skype for Business, RTAV, Blast Extreme, and more, often being the first to do so.
- ✔ **Warranty:** 10ZiG includes an industry-leading default warranty of 3 Years Advanced Replacement. This includes quick turnarounds of any replacement device needed, and a prepaid return shipping label included, saving time and money for their customers. Competitors tend to include a return-to-depot or limited warranty, making replacement a larger hassle than need be.

As a 10ZiG customer, you can expect an unsurpassed combination of the most advanced feature sets along with the highest level of customer support that competitors cannot even come close to matching.

Visit us at www.10ZiG.com to request your free demo unit today.

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